

AVARN SECURITY IN FINLAND MANAGES SECURITY OPERATIONS WITH INNOVATIVE SECURITY MANAGER™

After the merger of the two Finnish security companies AVARN Security Oy and Prevent 360 Turvallisuuspalvelut Oy on October 2018, AVARN faced the major challenge of having to combine their management systems and operations into one single platform.

Challenge

To understand AVARN Security Oy's challenge, we have to go back to Prevent 360 Turvallisuuspalvelut Oy's history. On June 2014 ISS purchased Engel Security and combined security services to provide full service deliveries across a large client base. In 2016 ISS decided to concentrate on their core business as facility management and cleaning service providers and sold the security services to Intera Partners. That is how Prevent 360 was formed as a solid actor in the security business.

For the past years AVARN Security has been determined to set up operations on the Finnish security market and they therefore decided to purchase Prevent 360 on October 2018.

After these two companies merged, AVARN Security faced the major challenge of having to combine their management systems and operations into one single platform.

Solution

AVARN chose Innovative Security Manager™ (ISM) as their sole incident management solution for receiving all kinds of alarms and signals from different and disparate systems. Earlier AVARN Security used SafeCon as their main system and all the relevant data was transferred to ISM with a modern transfer software. ISM's automation was the key advantage for AVARN Security, as most data is transferred automatically in a single view.

Innovative Security Manager™ features

- GuardTools dispatch
- Auto-instructions: SMS module

Results

By transferring data automatically, AVARN Security saved a huge amount of time previously spent on manual generation of sites, panels, zones, etc.

ISM is now the sole ARC system, handling thousands of events and sites, dispatching Guards on the field and managing security operations from a single alarm

