Radio dispatch



The perfect solution for Public Safety



INCIDENTS MAP RADIO DISPATCH

Innovative Security Manager™ (ISM) is a communication and alarm handling platform, which integrates multiple security systems into one user interface.

With the addition of the radio dispatch module, ISM now provides the perfect solution for public emergency management agencies (PEMAs), public safety answering points (PSAPs) as well as large industrial organizations with their own control rooms. Implementing radios, telephone, call taking and alarm systems, CCTV, building management, distributed control as well as various other security systems.

The main objectives of ISM are to increase efficiency of the operators' communication and alarm handling capabilities, by combining separate systems into a single, integrated platform - all in the same user interface.

Supporting legacy systems as well as future technologies, ISM provides numerous benefits, including increased control, situational awareness and management reporting.

ISM Benefits

- Alarm reception and handling
- Task management
- Fleet management
- Real-time, interactive map
- Universal video platform (UVP)
- Voice/voiceless dispatch
- Create talkgroups on the fly
- Dynamic Group Numbering Assignment (DGNA)
- SDS messaging
- Callback requests
- Complete and detailed log



Innovative Security Manager™





VIDEO

The video module integrates different video management systems, network video recorders and video cameras into a single platform. The video management system provides access to live and recorded video, as well as receiving events and sequences.



RECORDING & REPLAY

Recording of voice and data messaging on integrated or existing recording systems. Efficient and consistent incident reconstruction and management.



MAP

The interactive map provides a realtime overview of unit location and status, handling of mobile resources including digital transfer of information and situational overview



ALARM HANDLING

Interface to most common alarm systems. Event and incident management, handling of multiple queues for different types of alarms or tasks in different states/phases.



RADIO DISPATCH

Collaboration between various radio systems, new or legacy. Patching & bridging between different technologies and generations of radio systems.



RESOURCE MANAGEMENT

Dispatching the right resources to incidents. Integration to existing workshift management systems.



DATA MANAGEMENT INTERFACE (DMI)

Creates, manages and provides access to customer data from a single platform. DMI reduces risk of errors when using different systems.



CONTACT CENTER

Integration with common Contact Center systems for automatic call distribution, e-mail, and chat functionality.



VOICE/VOICELESS DISPATCH

Voice communication and task management with mobile devices on private or public communication networks.



CROSS CONNECT VOICE SYSTEMS

HIGH AVAILABILITY SOLUTION



INCREASED SITUATIONAL AWARENESS THROUGH MAP & STATUS

IMPROVED COLLABORATION
THROUGH VOICE AND
DATA SHARING

MOBILE COMMAND CENTER



The radio dispatch module is provided by Saab, which serves the global market with world-leading products, services and solutions from military defence to civil security.

INNOVATIVE

Innovative is the leading supplier of Physical Security Information Management (PSIM) platforms in the Nordic countries. Innovative is headquartered in Copenhagen, Denmark along with offices and partners in Sweden, Norway and Finland.