Data Management Interface

Update ISM via CRM system

CRM ⬅️ **XML/JSON** ➡️ ⬛

Innovative Security Manager™ (ISM) Data Management Interface (DMI) is an API, that makes possible to transfer customer data between CRM systems and ISM**.**

This way, it is possible to create, edit and delete customer data into an existing CRM system and automatically update this information in ISM.

The advantage is that you only have to manage ISM customer data in one place - namely in the CRM system.

Advantages

- Create, edit and delete customer data in ISM via an existing CRM system
- Access to customer data such as name, address, contacts, contact lists, components, notes, access codes, instructions, panels and zones
- XML/JSON via HTTP-interface

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