



VERSATILE INCIDENT MANAGEMENT SOFTWARE ENSURES FAST FIRE FIGHTING IN JUTLAND, DENMARK

The Fire Department of East Jutland (formerly Aarhus Fire Department) had an urgent requirement for a new monitoring platform, as their current solution could no longer be updated. They were looking for a new, future-proof solution that could improve their efficiency and automatise many of their workflows that were based on manual processes.

The right incident management solution

After assessing different solutions, the choice fell on Innovative Security Manager™. The solution not only met their current needs, but also provided the possibility to adapt to their future needs and requirements due to its flexibility.

Thanks to the new modules with alarm reception via Chiron Iris and other AIA centers, the East Jutland FD has been able to expand their customer portfolio and ensure a more robust and more self-financing business. All of this has contributed positively to their fire service operations.

Innovative Security Manager™ also allowed the East Jutland FD to dispatch alarms to Securitas, with a huge relief in their daily work as a result. The latest extension is a Terma T.react radio dispatch system, which offers seamless voice communication between units and agencies during major events and public emergencies.

Innovative's solution

- ISM for control rooms, including alarm handling
- Fleet management/location server

- Interactive map
- VoIP/3CX
- Care calls

Benefits

- Enhancing their business with AIA-alarm reception
- Increasing effectiveness of their daily work processes
- Securing a profitable business that contributes positively to the operations of the fire brigades



Thanks to the versatile options and modules in Innovative Security Manager™, we have improved the efficiency of our day-to-day work, by automating many of our tasks

Kristian Weinreich

Team Leader control room East Jutland Fire Department

INNOVATIVE