iNNOVATiVE

INNOVATIVE SECURITY MANAGER™

INTEGRATED TASK & INCIDENT MANAGEMENT SYSTEM FOR AIRPORTS

INNOVATIVE
SECURITY
MANAGER

Incident
Management

Task & Resource
Management

Universal
Video Platform

Real-time,
interactive map

Mobile
devices

Reports &
Statistics

www.innovative.dk

INNOVATIVE SECURITY MANAGER™ FOR AIRPORTS

Operations Centre (OC)

CREATE, SCHEDULE, ACTIVATE AND ASSIGN ANY KIND OF TASK TO PERSONNEL

- Create and schedule any kind of task (e.g. perimeter inspection, construction site oversight, parking house patrols, critical arrivals and scanning personnel/vehicle ID-cards) - manually or automatically
- Supports automatic task activation and assignment to personnel based on various live parameters (e.g. physical distance to task, current workshift, time since last task and time left on workshift)
- Random task start and pre-task notification

RECEIVE AND MANAGE INCIDENTS FROM DISPARATE SYSTEMS

- Receive incidents from disparate systems, such as fire alarms, intrusion alarms, panic alarms, elevator alarms and technical alarms - and manage them all in the same user interface
- Analogue and digital emergency calls
- IP-alarms

DISPATCH MOST SUITABLE PERSONNEL TO ANY TASK OR INCIDENT AT ANY TIME

- ISM continuously calculates the most suitable personnel for any task or incident at any given time based on various live parameters (incl. physical distance to task, current workshift, time since last task and time left on workshift)
- Supports automatic task assignment to personnel based on live parameters

ISM APP FOR ANDROID™

- Have personnel receive and perform tasks using the secure ISM app for Android™
- Monitor task progress and incident status in real-time at the OC
- Personnel can create tasks, upload images and report incidents on the go
- Scan and validate personnel/vehicle ID-cards in real-time
- Secure Mobile Device Management, send/receive text messages and much more,
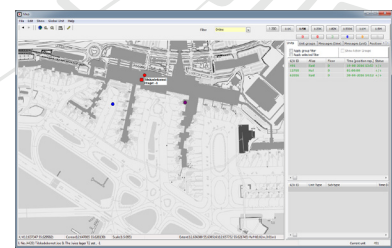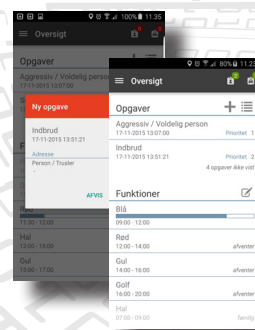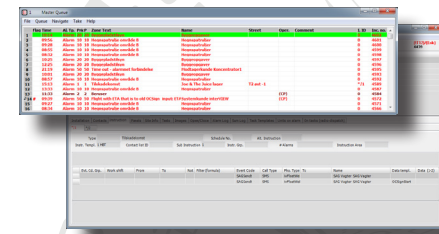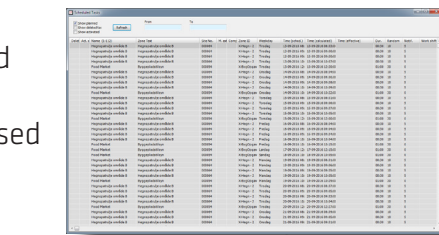
COMPLETE OVERVIEW OF ALL PERSONNEL, TASKS AND INCIDENTS IN REAL-TIME

- Track location and status of personnel, tasks and incidents in real-time on an interactive map - even on different floors
- Dispatch personnel on any task or incident directly from the map
- Enrich map with detailed images, such as floorplans
- Create custom map layers, geofences and much more
- Automatic handover between Wi-Fi/3G/4G

FULL AND DETAILED LOG FOR EASY RETRIEVAL AND POST-PROCESSING

- Log, document, analyse and report all tasks and incidents electronically
- Automatically schedule, generate and distribute reports
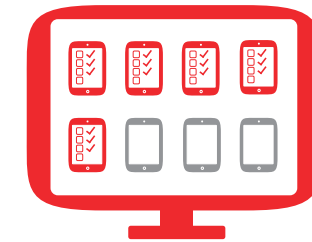- Supports Adobe PDF and Microsoft Excel formats

TASKS & INCIDENTS
- View and manage all tasks and incidents in the same user interface

MAP
- Track guard location and incident status on a real-time, interactive map

RESOURCE OVERVIEW
- View guard and task status

UNIVERSAL VIDEO PLATFORM
- View video from disparate Video Management Systems (vendor-independent)

CALLS (VOICE)

OPERATOR/DISPATCHER

Personnel

MOBILE DEVICE ISM app for Android™

Existing Comm Device (eg PMR)

01101 10101 00110

INCIDENTS (DATA)
- Fire alarms
- Intrusion alarms
- Elevator alarms
- Moving walkway alarms
- One-way corridor alarms

Concentrator Data in/out

TASK PROGRESS/ INCIDENT STATUS

01101 10101 00110

CRITICAL ARRIVALS (DATA)
(eg non-Schengen and VIP arrivals)

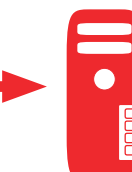CALL REQUESTS (DATA)
(two-way)

ISM Server

Existing Comm System

1-1-2

Public Safety Answering Point (PSAP)

Web Server GIS data

Position Server Mobile Devices

Wi-Fi Indoor positioning

ID Database (eg employees/ vehicles)

Import

Data (Import) (eg workshifts/ rosters)

Export

Data (Export) (eg reports)

— Innovative Security Manager™
— Third party

SECURITY MANAGEMENT MADE SMARTER

ABOUT INNOVATIVE

Innovative Business Software A/S is a Danish company, which for more than 30 years, has built state-of-the-art security software solutions that have helped manage and streamline the most critical security operations at alarm receiving centres and control rooms, all over the world.

Our mission is to improve our customers' productivity and efficiency. Through customer driven development, we provide flexible and powerful incident management solutions which ensure reduced response times, improved quality of service and adaptability to future technological development.

Innovative has a strong and proven track record in developing security management solutions. Innovative Security Manager™ is used by more than 90 customers within the airport industry, police forces, fire departments, private security companies, university campuses and industrial facilities.

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